## Strong and Weak Ties

Advanced Social Computing
Department of Computer Science University of Massachusetts, Lowell Spring 2020

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## Announcements

- HW1 out:
- Due date: 2/5, 3:30 PM


## Lecture Topics

- Triadic Closure
- Clustering Coefficient
- Bridges and Local Bridges
- Tie Strength
- Strong Triadic Closure
- Local Bridges and Weak Ties
- The Strength of Weak Ties
- Tie Strength in Real-World Nets
- Neighborhood Overlap
- Analysis on Facebook and Twitter
- Structural Holes


## Triadic Closure



In this friendship net, C-B is more likely to form or C-G?

## Triadic Closure

## nodes

## neighbor

- If two people in a network have a friend in common, then there is an increased likelihood they will become friends themselves. connected


Georg Simmel, 1900s
In this friendship net, $\mathrm{C}-\mathrm{B}$ is more likely to form or C-G?

## Triadic Closure- Cnt.

- The term "triadic closure" comes from the fact that the B-C edge has the effect of "closing" the third side of this triangle.


In this friendship net, C-B is more likely to form or C-G?

## Triadic Closure- Cnt.

- Watching a network for a longer period of time:
- Multiple edges form!
- Some form through triadic closure while others (such as D-G) form even though the two endpoints have no neighbors in common.




## Triadic Closure- Cnt.

- Reasons for Triadic Closure:
- Opportunity:

- B and C have a common friend $\mathrm{A}->$ there is an increased chance they will end up knowing each other.
- Trust:
- B and C are friends with $\mathrm{A}->$ gives them a basis for trusting each other that an arbitrary pair of unconnected people might lack.
- Incentives:
- A may have to bring B and C together (social psychology).


## Clustering Coefficient

- A measure to capture the prevalence of Triadic Closure
- Clustering Coefficient (CF)
- CF of a node $A$ is defined as the probability that two randomly selected friends of A are friends with each other.


## Clustering Coefficient- Cnt.

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## Clustering Coefficient- Cnt.

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## Clustering Coefficient- Cnt.

- Range btw?
- [0-1]
$\mathrm{CF}(\mathrm{A})=\frac{\text { Number of connections btw A's friends }}{\text { Possible Number of connections btw A's friends }}$



## Clustering Coefficient- Cnt.

- Relation btw triadic closure \& clustering coefficient - the more strongly triadic closure is operating in the neighborhood of a node, the higher its CF will be.

$$
\mathrm{CF}(\mathrm{~A})=\frac{\text { Number of connections btw A's friends }}{\text { Possible Number of connections btw A's friends }}
$$



## Clustering Coefficient- Cnt.

- Empirical study by Bearman and Moody (2004):
- Teenage girls who have a low clustering coefficient in their network of friends are significantly more likely to contemplate suicide than those whose clustering coefficient is high!


## Bridges and Local Bridges

- Structural Notion!
- The edge $(A, B)$ is a bridge if deleting it put $A$ and $B$ into two different connected components.



## Bridges and Local Bridges- Cnt.

- Important points about Bridges:
- A Bridge is the only route btw its endpoints!
- Bridges provide access to parts of the network that are unreachable by other means!



## Bridges and Local Bridges- Cnt.

- Aren't bridges rare in real-world networks?
- Consider the availability of a giant component in realworld nets!
- There could be others paths that connect two nodes! - A-B, A-F-G-H-B, etc.



## Bridges and Local Bridges- Cnt.

- Local Bridges:
- The edge ( $\mathrm{A}, \mathrm{B}$ ) is a local bridge if A and B have no friends in common!
- In other words, if deleting the edge would increase the distance btw A and B to a value strictly more than 2.



## Bridges and Local Bridges- Cnt.

- Beside (A,B), is there any other local bridge in this net?



## Bridges and Local Bridges- Cnt.

- Beside (A,B), is there any other local bridge in this net?
- Local bridges never form the side of any triangle in the net!
- Local Bridge $\rightarrow$ edge not in a triangle!



## Bridges and Local Bridges- Cnt.

- Span of a Local Bridge:

Length of the shortest path btw two nodes

- Span of a local bridge is the distance btw its endpoints if the edge were deleted.
- $\operatorname{Span}(A-B)=4$

Local bridges with large span play roughly the
 same role as bridges:

Provide their endpoints with access to parts of the net that they would otherwise be far away from.

## Bridges and Local Bridges- Cnt.

- Granovetter's Experiment
- 1960s
- Question: "How people find out about new jobs?"
- People find the info through personal contacts
- But: contacts were often acquaintances (weak ties) rather than close friends (strong ties)!
- This is surprising as one would expect close friends to help you more than acquaintances!
- Why are acquaintances most helpful?


## Bridges and Local Bridges- Cnt.

- Why Acquaintances are more important (in Granovetter's Experiment)?
- A, C, D, and E will all tend to be exposed to similar sources of info, while A's link to B offers access to info A otherwise wouldn't necessarily hear about.



## Tie Strength

- Links in networks have strength: E.g.
- Friendship nets (close friends vs. acquaintances)
- Telco nets (amount of time talking on the phone)
- We characterize edges / links as either:
- Strong (corresponding to friends), or
- Weak (corresponding to acquaintances)


## Tie Strength- FB



One-way Communication


## Mutual Communication



Figure 3.8: Four different views of a Facebook user's network neighborhood

## Tie Strength- FB- Cnt.

Number of users with whom a user communicate is generally under 20!

Number of users they follow even passively (e.g. by reading about them) is under 50 !


Figure 3.9: The number of links corresponding to maintained relationships, one-way communication, and reciprocal communication as a function of the total neighborhood size for users on Facebook. (Image from [286].)

## Tie Strength- Twitter


(a) All links are declared followees and the red links are actual friends.
ing the network look simpler than before. This is the hidden network that matters the most.

## Tie Strength- Twitter- Cnt.



Even for users who maintain very large numbers of weak ties on-line, the number of strong ties remains relatively modest, in this case stabilizing at a value below 50 even for users with over 1000 followees.

## Tie Strength- Cnt.

- The relative scarcity of strong ties in environments like Facebook and Twitter


## Tie Strength- Cnt.

- The relative scarcity of strong ties in environments like Facebook and Twitter:
- Each strong tie requires continuous investment of time and effort to be maintained
- Even people who devote a lot of energy to building strong ties will eventually reach a limit, imposed simply by the hours available in a day, on the number of ties that they can maintain in this way.
- This is while the formation of weak ties is governed by much milder constraints and such ties don't need to be maintained continuously!


## Strong Triadic Closure

- Strong Triadic Closure Property
- If A has strong links to B and C, then there must be a link, either weak or strong, btw B and C!



## Strong Triadic Closure- Cnt.



Figure 3.5: Each edge of the social network from Figure 3.4 is labeled here as either a strong tie $(S)$ or a weak tie $(W)$, to indicate the strength of the relationship. The labeling in the figure satisfies the Strong Triadic Closure Property at each node: if the node has strong ties to two neighbors, then these neighbors must have at least a weak tie between them.

## Strong Triadic Closure- Cnt.



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## Local Bridges and Weak Ties

- Relationship btw local bridges and weak ties through strong triadic closure:
- If node A:
- satisfies strong triadic closure, AND
- is involved in at least two strong ties
- Then:
- any local bridge adjacent to A must be a weak tie.



## Local Bridges and Weak Ties- Cnt.

- If node A satisfies strong triadic closure and is involved in at least two strong ties then any local bridge adjacent to A must be a weak tie.
- Proof by contradiction:
- A satisfies strong triadic closure \& involved in at least 2 strong ties
- WLOG, suppose A-B is local bridge
- Strong Triadic Closure says:

- (B,C) must exist
- $\perp$ local bridge (B,C) can't be part of a triangle!


## The Strength of Weak Ties

- The dual role of weak ties - as weak connections but also valuable links - is the surprising strength of weak ties.
- Weak ties connect us to new sources of information, and their conceptual "span" in the social network (the local bridge property) is directly related to their weakness as social ties.


## Summary

- Bridges:
- if removed their endpoints will be in different connected components.
- Local bridges:
- edges not in triangles!
- Two types of edges:
- Strong and weak ties
- Strong triadic closure:
- Two strong ties imply a third strong/weak tie
- Local bridges are weak ties:
- Local bridge adjacent to nodes involved in strong triadic closure must be a weak tie.


## Tie Strength in Real-World Nets

- Granovetter's theory was untested on real-world large-scale networks!
- They are available now!


## Tie Strength in Real-World Nets- Cnteman

- Onnela et al., (2007) studied who-talks-to-whom net:
- A node is a user
- An edge forms btw two users who made phone calls to each other in both directions
- $20 \%$ of the national population (18-week observation period)
- Mainly used for personal communication
- First Observation: a giant component covering 84\% nodes!


## Tie Strength in Real-World Nets- Cntsean

All nodes with distance less than six from the selected user (circled)

Real tie strengths: the aggregate call duration in minutes (see color bar).


## Tie Strength in Real-World Nets- Cn - Relaxing the definitions (get numerical quantity):

- Strength
- Determined by the total number of minutes spent on phone calls between two nodes.
- Local Bridges
- Define neighborhood overlap for each edge!


## Tie Strength in Real-World Nets- Cntsan

- Neighborhood overlap of an edge connecting nodes $A$ and B:
number of nodes who are neighbors of both $A$ and $B$
$\overline{\text { number of nodes who are neighbors of at least one of } A \text { or } B}$,


| Nodes | Neighborhood overlap |
| :---: | :---: |
| A-E | 2/4 |
| A-G | 1/8 |
| A-B | $\begin{array}{cc} 0 / 8 & \begin{array}{c} \text { (Overlap }=0 \text { for } \\ \text { local bridges) } \end{array} \end{array}$ |

Edges with very small neighborhood overlap can be considered as "almost" local bridges

## Question 1.- Cnt.

- How the neighborhood overlap of an edge relates to its tie strength?
- Neighborhood overlap should grow as tie strength grows.



## Question 2.- Cnt.

- How weak ties serve to link different communities?


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- Indirect Analysis:
- Delete edges from the network one at a time, starting with the strongest ties first!
- The giant component shrank steadily (its size decreases gradually).


## Question 2.- Cnt.

- How weak ties serve to link different communities?
- Indirect Analysis:
- Delete edges from the network one at a time, starting with the weakest ties first!
- The giant component shrank rapidly (its size decreases rapidly).


## Question 2.- Cnt.



The removal of high weight links leads to the network's gradual shrinkage.
The removal of the low weight links leads to a breakdown of the network.

## Question 2.- Cnt.



The removal of high overlap links leads to the network's gradual shrinkage.
The removal of the low overlap links leads to a breakdown of the network.

## Question 2.- Cnt.

- Results are consistent with the expectation that
- weak ties provide the more crucial connective structure for holding together disparate communities!


## Structural Holes

- A structural view of social networks: tightly-knit groups connected by weak ties



## Structural Holes

- Roles that different nodes play in this structure:
- some nodes are positioned at the interface between multiple groups, while
- others are positioned in the middle of a single group.


## Structural Holes- Cnt.

sits at the center of a single tightly-knit group
$\mathrm{CF} \rightarrow$ high (most of its neighbors are themselves neighbors)


Empirical studies shows that an individual's success within a company is highly correlated to his/her access to local bridges!

## Structural Holes- Cnt.

Structural hole: the "empty space" in the net btw 2 sets of nodes that don't interact closely!

A node with multiple local bridges spans a structural


B has early access to info!
$\mathbf{B}$ is a gatekeeper and controls the ways in which groups learn about info. It has power!

B may try to prevent triangles from forming around the local bridges it is part of!

How long these local bridges last before triadic closure produces short-cuts around them?

## Reading

- Ch. 03 Strong and Weak Ties [NCM]
- Structure and tie strengths in mobile communication networks. Onnela, et al. National Academy of Sciences. 2007.

